

Copy of the Safety Culture Survey

- People support each other in this program.
- Mistakes have led to positive change.
- Staff feels like mistakes are not held against them.
- I feel comfortable reporting a safety event.
- When a safety event is reported, the event is addressed not the person writing it up.
- We are actively doing things to improve safety.
- After we make changes to improve safety, we evaluate their effectiveness.
- We have operational risk assessment tools to identify transport acceptance and medical decision making that are good at preventing errors from happening.
- Safety is not sacrificed to accept a mission.
- In this program, people treat each other with respect.
- There is good cooperation between the various disciplines (aviation, medical, communications) in our program.
- Things do not “fall through the cracks” when communicating with supervisors of the various disciplines.
- Information is shared during shift changes.
- Pre-transport briefing information is shared between disciplines.
- Issues and concerns are shared with each discipline in a post-transport debriefing.
- My supervisor provides positive feedback when we follow established safety procedures.

- My supervisor seriously considers staff suggestions to improve safety.
- When things are extremely busy, my supervisor does not expect us to work faster or take shortcuts.
- My supervisor does not overlook safety issues that happen over and over.
- We are given feedback about changes put into place based on event reports.
- Staff freely speaks up if they see something that may negatively affect safety or patient care.
- We are informed about errors/issues that occur during missions.
- Staff feel free to question the decisions or actions of peers.
- Staff feel free to question the decisions or actions of those with more authority. We discuss ways to prevent errors from happening again.
- When a mistake/issue occurs, but caught before damage or injury occurs, how often is this reported?
- When a mistake/issue occurs, but has no potential to harm or cause damage, how often is this reported?
- When a mistake/issue occurs that could cause harm or damage, but does not, how often is this reported?